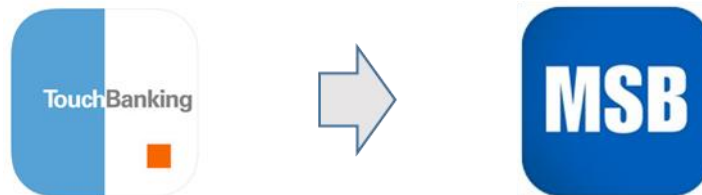


# Mobile Banking: New Look, New Feel!

We are introducing a new look to our **MidSouth Mobile** app beginning April 12<sup>th</sup>. It's the same feature- rich mobile banking app, but with a new look and feel! Enjoy 24 hour access with the convenience you need to manage your banking needs more quickly, easily and securely.

Here's what you need to know about our upgrade:

- **Update Available Message** – the first time you access the mobile app you will receive the 'Update Available, your banking app has changed.' message. Simply follow the instructions and click Update Now to visit the app store and download the new app.
- **Security Challenge Questions** – the first time you log in to the new app, you will be asked your security challenge questions. If you don't remember them, just log in to online banking and review your challenge questions.
- **Fingerprint Authentication** – you will need to re-enable the touch ID within the new app
- **Instant Balance** – you will need to re-enable the Instant Balance feature within the new app
- **Mobile Capture** – you will need to re-enable your phone's camera within the new app
- **Delete the Old App** – you should delete the Touch Banking app from your phone after downloading the new app



Have questions? Please give us a call at **888-440-7774** and we are happy to help!

Not a mobile banking customer? Well, that's easy, too! Simply enroll in mobile banking from online banking and download the **MidSouth Mobile** app through the iOS App Store or the Google Play Store.



Thank you for banking with MidSouth Bank! **The most helpful bank in town.**