

Email Phishing Red Flags



From:

- This is an **unexpected or unusual email** with embedded hyperlinks or attachments from someone I don't know or haven't communicated with recently.
- I **don't know the sender**.
- I **don't have a relationship** nor **past communications** with the sender.
- Is the sender's email address **from a suspicious domain**, like cityofdothan@dothan.om (instead of .com)?



Subject:

- I received an email with a subject line that does **not match the content**, or that is **out of the ordinary**.
- The email is in response to **something I never sent** and that I'm **not expecting**.



Hyperlinks:

- I hover my mouse over the link that's displayed in the email, but **the link is to a different website**.
- I received an email that **only has a link** but no additional information in the email.
- I received an email with **a link that is a misspelling of a known website**, for example www.cityofdothanrnaps.com, where the "m" is spelled with an "r and n".



To:

- I was cc'd on an email sent to one or more people, **but I don't personally know the other people** it was sent to.
- I received an email sent to an **unusual mix of people**, for example a seemingly random group of people I know and others I don't know.
- I received an email that is **out of the ordinary** from a friend, a co-worker or someone else I **don't normally communicate with**.



Date:

- I received an email outside of the hours I normally keep, for example **the email was sent at an unusual time** like 3 a.m.



Attachments:

- The sender included an attachment that I **was not expecting** or **that makes no sense** in relation to the email message.



Content:

- I received an email that **has bad grammar or spelling errors**.
- The sender is asking me to click on a link or **to open an attachment**.
- I get an **uncomfortable gut feeling** about the email or the sender's request to click on a link or to open the attachment.

